The Implementation of Antenatal Care with Telehealth Towards Pregnant Women’s Mental Health

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INDEXING

Keywords:
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Mental Health;
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ABSTRACT

Mental health problems among pregnant women must be prevented or managed to prevent possible complications that can impact to both mother and fetus, which can be carried out together with Antenatal Care (ANC). Telehealth is a technology-based approach to improving maternal health care. This study aimed to discuss evidence related the implementation of ANC with telehealth towards pregnant women’s mental health. This study design was literature review conducted by searching databases of PubMed, Proquest, Cochrane Review, and EBSCOhost databases from 2000-2020. The result showed the mode of telehealth had been used varies in nine articles, with the most participants were using handphones 56% and computers 11%, and both combination 22%, while application-based 45%, websites 22%, software 11%, internet 11%, and SMS 11%. Implementing telehealth with ANC made it possible to effectively detect early mental health and manage the problem. The result has also shown that telehealth has achieved a good satisfaction level. The common factors that influence telehealth's efficacy include income, education, the age of pregnant women, and gestational age. It can be concluded that telehealth with ANC can effectively improve mental health among pregnant women and be recommended for use by health care providers.

Kata kunci:
Antenatal Care
Kesehatan Mental
Ibu Hamil
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INTRODUCTION

Mental health issues currently attract attention in the worldwide because it can affect everyone, including pregnant women. The prevalence of mental health condition in pregnant women was high. Most of the problems among pregnant women were depression and anxiety, and other problems such as stress adjustment and somatoform (Sheeba et al., 2019; Fawcett et al., 2019; Khatri et al., 2019). World Health Organization (WHO) mentioned that 10% of pregnant women worldwide experienced mental health problems (WHO, 2019). The previous study also showed that pregnant women experienced depression at 9.3%, anxiety at 16.9%, likewise another study in Ethiopia showed 21.5% of pregnant women experience depression (Wallwiener et al., 2019; Duko et al., 2019).

The problem of mental health among pregnant women must be detected and must be addressed immediately. If this problem is not resolved, it may affect the fetus, newborn, and pregnant women (Howard and Khalifeh, 2020). In fetuses or newborn, the adverse affected were premature newborn, babies with low birth of weight, low APGAR scores, recurrent respiratory tract infections, impaired fetal neurodevelopment and the other problem were cognitive, behavior, self-regulatory, and children’s socio-emotional in the future (Mongan et al., 2019; Korhonen et al., 2019; Lautarescu et al., 2020; Madigan et al., 2018). This is maybe due to changes in the fetal brain structure development, neurodevelopmental disorders, the function of neurocognitive, process of brain, structure, and function of brain connectivity during pregnancy, that is affected by the amygdala and prefrontal cortex, which changes axis of Hypothalamus Pituitary Adrenal (HPA), autonomous nervous system and cortisol regulation (Franke et al., 2020; Van den Bergh et al., 2020; Lewis et al., 2016). Adverse effects that can occur in mothers include increasing postnatal depression or anxiety, miscarriage, cesarean delivery, and preeclampsia (Hartman et al., 2020; Wesselhoeft et al., 2020).

There are certainly many factors which influence the mental condition in pregnant women. Those factors include relationship mother-in-law and pregnant women, artificial insemination, no physical-exercise, low self-efficacy, low social support, poor sleep quality, low income, unmarried, housewives, education level of pregnant women and spouse, experiencing unwanted pregnancies, suffering from chronic diseases before becoming pregnant, having problem-related to pregnancy, having disabled children, smoking during pregnancy, a history of abuse or domestic violence, and miscarriage (Yu et al., 2020; Mossie et al., 2017; Biaggi et al., 2016).

Mental health problem was reasonably big among pregnant women, which indicates the regular screening and management of mental health problem were needed to be a part of routine ANC (Johnson et al., 2018) (Woldetsadik et al., 2019). ANC is a pregnancy examination that includes nutrition for pregnant women, mother and fetus assessment, preventive measures, interventions to treat common physiological symptoms such as nausea, heartburn, constipation (Tuncalp et al., 2017). According to WHO, ANC also improves the lives of pregnant women by providing an effective communication between pregnant women and health workers, as a support system from any aspects (social, cultural, emotional, and psychological), and recommendations for ANC visits to be done at least 8 times during pregnancy (World Health of Organization, 2016). Low ANC visits during pregnancy will adversely affect pregnant women (Chen et al., 2020). Several studies have revealed factors that influenced ANC visits at health facilities, including mother and husband education, pregnancy planning, residence, age, sources of information, knowledge, level of health facility satisfaction, parity, and long distances to health facilities (Abosse et al., 2010; Terefe
and Gelaw, 2019; Agus and Horiuchi, 2012; (Konlan et al., 2020). Telehealth is one of the strategies used to increase ANC visits' attendance (Watterson et al., 2015) (Benski et al., 2020).

Telehealth is a technology-based health service in communicating to improve patients' health status (Tuckson et al., 2017). Telehealth provides general health services and pregnant women, including ANC. The goal of telehealth for pregnancy is to maintain patient access to perform ANC examinations in health services (Krenitsky et al., 2020). ANC visits were hampered and unfulfilled (Zork et al., 2020). Telehealth health services are easy to reach, more economical, and more affordable (Lanssens et al., 2017). However, some pregnant women still doubt about the quality of health services through telehealth. It is essential to convince these technology services' quality and safety and build mutual trust between pregnant women, health care providers, and related effects of technology (Wu et al., 2020). Previous studies have been investigated regarding telehealth with ANC in health providers, including telehealth's effectiveness towards mental health problems in pregnancy. This study's purpose is to discuss the available literature related implementation of ANC with telehealth on mental health problems in pregnant women.

**RESEARCH METHOD**

The method was a literature review. The literature was conducted in December 2020 using PubMed, Proquest, Cochrane Review, and EBSCOhost databases. The keywords were searched using Medical Subject Heading (MeSH) and other free keywords, and the search list can be seen in table 1. The author uses Preferred Reporting Items for Systematic and Meta Analyses (PRISMA) to guide review reports.

<table>
<thead>
<tr>
<th>Keywords</th>
<th>Synonym</th>
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<tbody>
<tr>
<td>Telehealth</td>
<td>telehealth OR telemonitor OR digital health OR audio-video virtual OR mHealth OR m-Health OR mobile health OR video conferencing OR mcare OR mobile phone OR mobile device OR mobile technology OR mobile telehealthcare OR mobile communication OR communication satellite OR enterprise digital assistants OR cell phone OR telepractice OR mobile telemedicine OR telecare OR technology OR teleconference OR telenursing OR teletherapy OR telemental OR cellular phone OR personal digital assistant OR PDA OR mobile tablet computers OR smart-phone OR smartphone OR apps OR mobile applications OR text message OR short message OR short message service OR SMS OR multimedia message OR MMS OR texting OR multimedia technology OR multi-media message</td>
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<tr>
<td>ANC</td>
<td>Antenatal care OR Prenatal care OR Perinatal care OR Pregnant Care</td>
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<tr>
<td>Pregnant</td>
<td>Pregnant OR pregnancy OR pregnant women OR prenatal OR antenatal OR perinatal OR gestational</td>
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<tr>
<td>Mental Health</td>
<td>Depression OR depressed OR stress OR anxiety OR mental OR mental health OR mental health illness OR mental health disorder</td>
</tr>
</tbody>
</table>

The inclusion criteria were focused on implementing telehealth in pregnant women who performed ANC related to mental health, including depression, stress, anxiety. The population was pregnant women, study designs were experimental, cohort, case control, cross sectional study and qualitative studies, articles have abstract, peer-reviewed, full text, English language, and published in 2000-2020. The exclusion criteria or articles excluded were articles that were not related to telehealth interventions on mental health, non-pregnant women population, not conducted together with ANC, preliminary research, protocol research, review-type articles, comments, and letters to the editor. All relevant articles were screened base on inclusion and exclusion criteria. The authors used
Zotero's bibliography software to assist in organizing the article. Furthermore, the included papers were reviewed one by one to determine the quality of the articles using a critical appraisal tool from Joanna Briggs Institute (JBI).

**RESULT AND DISCUSSION**

The article selection process following the PRISMA guidelines can be seen in figure 1. These studies were conducted in several countries which were London with 530 pregnant women (Marcano-Belisario, et.al., 2017), China 3335 and 1304 (Gong, et.al., 2020; Mo, et.al., 2018), Sweden 42 (Forcell, et.al., 2017), Taiwan 135 (Tsai, et.al., 2018), New York 29 (Dennis-Tiwary, et.al., 2017), Canada 536 (Kingston, et.al., 2017), California 72 (Hantsoo, et.al., 2018), and South Africa 1144 (Tsai, et.al., 2014).

![Figure 1. PRISMA Flow](image)

Table 2 shows characteristics of the study including design of the study and type of telehealth. There are five studies used research design with Randomized Controlled Trial (RCT), two studies were quasi-experimental studies and two cross-sectional studies. Moreover, the mode telehealth varied, the most using cellphones n = 5 on study number 2,5,7-9 and computers n = 1 on study number 1, and a combination of n = 3 on study number 3,4,6, while application-based n = 4 on study number 5,7-9, and tablet computers n = 1 on study number 1, website n = 2 on study number 4 and 6, software n = 1 on study number 1, internet n = 1 on study number 3, SMS n = 1 on study number 2.
Benefits of Telehealth ANC

The research articles that have been reviewed showed some of the benefits of ANC with telehealth towards mental health among pregnant women:

Screening

Telehealth in pregnant women's health services can detect mental health problems for pregnant women. The Snap® survey software on a tablet computer, which contains questionnaires Whooley questions and the Edinburgh Postnatal Depression Scale (EPDS) which was a survey layout consists of two types: scrolling mode and paging mode. Furthermore, the result showed that there was no statistically significant relationship between the survey layout and the questionnaire used $\chi^2 (1, N = 530= 0.010247, p = 0.919)$, that meaning the Whooley Question and EPDS can be used to detect maternal mental health. However, the other result showed that EPDS was significantly associated with the survey layout $\chi^2 (2, N = 530= 9.6779, p = 0.008)$, compared to the Whooley Question ($W = 35755, p = 0.700$) (Marcano-Belisario et al., 2017). Further studies have also shown that EPDS-7 in mobile applications had a good sensitivity of 0.99 with a specificity of 0.85 to detect a possible problem in antenatal depression (Tsai et al., 2014). Apart from being able to detect a mental health problem, screening using telehealth can also provide the following benefits:

Minimizes time. The use of telehealth for the detection of mental health problems in pregnant women was less time-consuming than filling with paper-based (57.9%, 54/302 vs. 40.9%, 40/325) (Kingston et al., 2014). In addition, the use of time when filling out the questionnaire from e-screening, the average time required 285.5 seconds less time than filling out questionnaire from paper (Marcano-Belisario et al., 2017).

More Personal. Pregnant women more prefer to use e-screening compared to use paper-based screening when answer the mental health questions because it was more personal (64.6%, 195/302 vs. 31.7%, 103/325), but there was no statistically significant difference in the use of e-screening or paper-based-screening (Kingston et al., 2014).

Health services must always consider the benefits of using telehealth for consumers not only about costs, of course the clinical setting or hospitals must use strategies such as remuneration to improve health services to achieve it (Snoswell, et.al, 2020; Hidayah, 2020). Telehealth usage in clinical setting is a new branch of the future hospital and may be a major component in any hospital (Zhang & Zhang, 2016). The result revealed some benefits of telehealth usage with ANC which preferred among pregnant women, which one is e-screening for detect mental health problem among pregnant women. However, the use of telehealth through e-screening did not differ in result from the use of paper-based-screening. This result is in line with other research that there was no difference in detecting anxiety and depression in adults with fibrosis cysts, whether using online screening or paper-based screening (Cronly et al., 2018). That means e-screening and paper-based-screening have the same function in detecting problems of mental health such as anxiety, depression, or stress. E-screening can be used as an alternative to assess pregnant women's mental health problem while queuing for ANC examinations (Marcano-Belisario et al., 2017).
Management of mental health problem

Telehealth used together with ANC, can addressed mental health problem for pregnant women (Dennis-Tiwary et al., 2017; Forsell et al., 2017; Gong et al., 2020; Hantsoo et al., 2018; Tsai et al., 2018). Games via mobile phones like Attention Bias Modification Training (ABMT) showed stress and anxiety are reduced compared with the control group (Dennis-Tiwary et al., 2017). Moreover, the use of other applications such as Mood and Tracking Alerts (MTA) can also improve the mental health independently, where pregnant women can control their health because the application work system can detect mental health problem, so that health workers can easily contact them. Each pregnant woman who was risk or experience mental health problem showed that the total of phone calls was significantly correlate p <0.05 (Hantsoo et al., 2018). Another study, Internet-based telehealth delivered cognitive behavior therapy (ICBT) use showed that the group that was given ICBT therapy experienced a significant decrease in depression levels p <0.001 (Forsell et al., 2017). In addition, the web-based ANC intervention group reduced stress [P .001] and increase self-efficacy during the third trimester of pregnancy (t = −3.17, P = .001) (Tsai et al., 2018). Withal, the use of SMS showed EPDS for pregnant women were lower (3.9 ± 3.9 vs 5.2 ± 4.3, P <.001), before the intervention participants were positive depression, after the intervention 76.6% of pregnant women (232/303) were 57.5% negative (227/395), while group who did not receive SMS had higher EPDS scores in the third trimester (AOR = 2.04, 95% CI = 1.62 - 2.58) [48]. The use of ANC applications coincide with social media was a patron factor for pregnant women from depression (OR 0.33, 95% CI 0.12-0.89) (Gong et al., 2020).

Telehealth can help monitor health, including mental health, in pregnant women. The use of tracking on mobile phone applications can help pregnant women and health workers track whether pregnant women have mental health problems (Hantsoo et al., 2018) Meanwhile, while using Web-Based ANC, pregnant women could monitor their own health and blood pressure, fetus movement, uterus contraction and increase their capable to manage stress during pregnancy related to mother-fetal health (Tsai et al., 2018).

The combination of telehealth usage and regular health care can encourage pregnant women to make ANC visits in timely manner, which is one of the important things for improving maternal health (Zhu, et.al, 2019). Telehealth with ANC can overcome mental health problems and monitor mental health problems. This study was in line with the previous study which reveals that telehealth based on stress management applications effectively improves mental health such as stress, depression, anxiety, and emotional and a positive index of welfare levels and increases self-efficacy (Hwang and Jo, 2019). Telehealth can be used as a one of management depression or anxiety during pregnancy, which interventions include psychoeducation and disease prevention (Hussain-Shamsy et al., 2020).
<table>
<thead>
<tr>
<th>Study No.</th>
<th>Author, Year, Country</th>
<th>Title</th>
<th>Mode of Telehealth</th>
<th>Research Design and Intervention</th>
<th>Key Conclusion</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Marcano-Belisario et al., 2017, London</td>
<td>Implementation of depression screening in antenatal clinics through tablet computers: result of a feasibility study</td>
<td>tablet computers [Apple® iPads®]</td>
<td>This study used an RCT design with block randomization. The intervention was using Snap survey software contains sociodemographic data and depression detection with Whooley questions and EPDS with a paging layout or scrolling layout</td>
<td>Tablet computers can be used to detect symptoms of depression in pregnant women, which can be applied when pregnant women queue in the waiting room before performing an ANC examination</td>
</tr>
<tr>
<td>2</td>
<td>Gong et al., 2020, China</td>
<td>Comprehensive intervention during pregnancy based on short message service to prevent or alleviate depression in pregnant women: A quasi-experimental study</td>
<td>Comprehensive intervention based on SMS</td>
<td>The research design was using the Quasi Experiment. This study's intervention was SMS that contains health education on how to reduce the risk of depression during pregnancy and a reminder of the schedule for conducting ANC examinations. Intervention is given at gestational age less than 15 weeks to 30-32 weeks gestation</td>
<td>Comprehensive SMS interventions can reduce depression symptoms and lower favourable rates of depression. The study also showed that the control group had a higher risk of experiencing depression in the third trimester than the intervention group. Meantime, family income, age, gestational age, and education affected intervention effectiveness.</td>
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<td>3</td>
<td>Forsell et al., 2017, Sweden</td>
<td>Internet-delivered cognitive behavior therapy for antenatal depression: A randomized controlled trial</td>
<td>Internet-delivered cognitive behavior therapy.</td>
<td>The research design used RCT. The intervention contained self-help instructions, assessments, homework, and worksheets sent via a secure online platform. The intervention was given after ten weeks following the usual ANC treatment, for ten weeks</td>
<td>The result showed that ICBT with ANC was significantly more effective to reduce antenatal depression than the control group.</td>
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<td>4</td>
<td>Tsai et al., 2018, Taiwan</td>
<td>Effects of a Web-Based Antenatal Care System on Maternal Stress and Self-Efficacy During Pregnancy: A Study in Taiwan</td>
<td>Webbased ANC</td>
<td>Quasi Experiment was the design. Web-based ANC interventions include storing reports related to ANC examinations that participants can access to download examination reports. Besides, Web-based ANC also provides education, self-management journals, and birth reports that can be saved. Pre-test at 16-24 weeks gestation, 36-38 weeks post-test.</td>
<td>The use of web-based ANC can reduce pregnant women's stress in the third trimester and increase self-efficacy during pregnancy compared to the control group with ANC alone.</td>
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<tr>
<td>5</td>
<td>Dennis-Tiwary et al., 2017, New York</td>
<td>Salutary Effects of an Attention Bias Modification Mobile Application on Biobehavioral Measures of Stress and Anxiety during Pregnancy</td>
<td>Mobile ABMT gamified</td>
<td>The design in this research was RCT. The intervention using ABMT game that was played ten rounds for 10 minutes per day or four days/week, the use of ABMT is carried out as many as 160 rounds</td>
<td>The use of gamified mobile ABMT with ANC can effectively reduce the Biobehavioral index of stress and anxiety in pregnant women.</td>
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<tr>
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<td>6</td>
<td>Kingston et al., 2017, Canada</td>
<td>Pregnant Women’s Views on the Feasibility and Acceptability of Web-Based Mental Health E-Screening Versus Paper-Based Screening: A Randomized Controlled Trial</td>
<td>WebBased Mental Health E-Screening</td>
<td>The research design was RCT, the intervention was using Web-Based Screening tools which contain a psychosocial assessment using a questionnaire the Antenatal Psychosocial Health Assessment (ALPHA) and EPDS</td>
<td>E-screening has more benefits such as less time to fill in data, more privacy so that every question related to mental health is answered honestly, and more pregnant women like the use of e-screening compared to paper-based screening</td>
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<tr>
<td>7</td>
<td>Hantsoo et al., 2018, California</td>
<td>A Mobile Application for Monitoring and Management of Depressed Mood in a Vulnerable Pregnant Population</td>
<td>MTA application</td>
<td>The research design was RCT. MTA intervention is given for eight weeks, the application accesses the mood of pregnant women, and if the mood of pregnant women is bad, the application will send a warning to the health care provider.</td>
<td>The MTA group was significantly more able to handle mental health problem for pregnant women than the control group, the more gestational age. Pregnant women were more able to manage their health, pregnant women who received warning calls on the MTA application were significantly more likely to receive referrals to a mental health specialist. Factor that affected the MTA application was gestational age.</td>
</tr>
<tr>
<td>8</td>
<td>Tsai et al., 2014, South Afrika</td>
<td>Antenatal depression case-finding by community health workers in South Africa: feasibility of a mobile phone application</td>
<td>Mobile phone application</td>
<td>Cross-sectional was the research design in this study. Meanwhile, the intervention used a mobile application software containing the Xhosa version of the EPDS questionnaire using a short and ultra-short screening instrument.</td>
<td>Mobile phone application contains short, and ultra-short EPDS detection can detect antenatal depression. The telehealth intervention program with ANC is essential in health services by working with related human resources to improve pregnant women's mental health.</td>
</tr>
<tr>
<td>9</td>
<td>Mo et al., 2018, China</td>
<td>The Association Between the Use of Antenatal Care Smartphone Apps in Pregnant Women and Antenatal Depression: Cross-Sectional Study</td>
<td>Antenatal care application (acAPPs) on smartphone</td>
<td>The research design was Cross-sectional. The intervention was using acAPPs to provide ANC health services and information for pregnant women and planning to become pregnant</td>
<td>The use of acAPPs with social media may protect against antenatal depression. The result also showed that the level of depression in pregnant women was detected to increase when accessing related applications. Disease-screening. Several factors such as family income, age, and education influenced the application use.</td>
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</table>
**Satisfaction**

Pregnant women who use Internet-based telehealth delivered cognitive behavior therapy (ICBT) had a good level of satisfaction with a satisfaction level score of 23.8 (Forsell et al., 2017). The use of Web-Based ANC showed a higher satisfaction level (88.13 vs. 85.37, \( P = .03 \)) (Tsai et al., 2018). A lot of pregnant women were more likely prefer to use e-screening on emotional health compared to a paper-based screening (57.9% vs 37.2%) and prefer to use e-screening (46.0%, vs. 29.2%) (Kingston et al., 2014). The ANC applications were very high usage among pregnant women (930/1304, 71.40%), with a frequency of using the application average 1-2 times per day [457/930, 49.4%] (Mo et al., 2018).

The role of the level of satisfaction in using telehealth, of course, must be considered to determine whether telehealth is feasible to use. According to the other study that the level of satisfaction of telehealth was high (Butler Tobah et al., 2019). People living in rural and remote areas were generally satisfied with telehealth because it can increase access to health care and avoid discomfort during travel (Orlando et al., 2019). Meantime, the use of telehealth with ANC allowed pregnant women to find the knowledge of maternity care according to their own time, can be used anywhere such as when working, on transportation, and when with family, unexpensive, easier, improved communication with health providers, does not need to use transportation and was more personal (Mo et al., 2018; Kruse et al., 2017; Kingston et al., 2014).

**Factors affecting telehealth use**

Several factors influenced mental health-related telehealth use. There can be seen in Study No.2,7,9 which are listed on table 2:

**Family Income**

Income was significantly different between the use of the ANC application and those who did not use the ANC application (\( P = .001 \)) with the result of income that uses a lot of applications around 5000-10000 yuan with 674 participants (51.3%) (Mo et al., 2018). The findings from this study were also consistent with the other study that income had a significant relationship (\( P = .048 \)), where pregnant women who receive comprehensive intervention via SMS with the most income ranges were 3001-5000 yuan 575 participants (39.5%) (Gong et al., 2020). In contrast to the several studies showed that income was not statistically significant relationship (\( P = .81 \)) and (\( P = .805 \)) (Kingston et al., 2014; (Tsai et al., 2018).

The family income of pregnant women who use telehealth was around 5000 yuan, which indicates that their income is not too much. This means that telehealth was widely used for low-income people because the costs are affordable. This statement is supported by several studies that telehealth was less cost-effective than routine care (Bagayoko et al., 2014; Nord et al., 2019; Kao and Liebovitz, 2017; Marcolino et al., 2018). Generally, usual ANC requires more costs for health services, transportation or accommodation, but through technology-based ANC telehealth, pregnant women do not need to pay more.

**Age**

The research revealed that the women of age were significant associated with the use of the ANC application (\( P = .02 \)) with an average age in the range of 25-29 years as many as 500 participants (54.8%) (Mo et al., 2018). Other research also explained age of women had a significant correlation
with the use of SMS (P = 0.050) with the mean of pregnant women age 28.7 (± 4.3) years (Gong et al., 2020). Contrary to the results of those studies, in Taiwan and Canada the study result showed age did not have a significant relationship (P = .51; P = .653) (Kingston et al., 2014; Tsai et al., 2018).

The average pregnant women who used telehealth with ANC ranged from 25 to 29. The study is like other research which explains that most pregnant women who seek ANC health services are at the age of 25-30 years and over 30 years of age (Zhao et al., 2012). The previous study also showed pregnant women were using ANC over 25-34 years (Tran et al., 2012). That was possible because that age category is in the productive age range for having a child.

**Gestational Age**

The result showed that gestational age was also influence on telehealth use. Study showed gestational age had a significant relationship (P = < .001) (Gong et al., 2020). Another study also explained that gestational age affected telehealth use based on the MTA application (P = .02) (Hantsoo et al., 2018). The results of those studies were inversely proportional to one of study, there was no significant correlation between gestational age and the use of web-based mental health screening-based telehealth (P = .22) (Kingston et al., 2014).

The mental health problems were mostly in the third trimester of pregnancy. This study was in line with others study which was mental health problems such as stress, anxiety, and depression were often felt in the third trimester of pregnancy because they were increasingly the proximity of the delivery process (Dennis et al., 2017; Effati-Daryani et al., 2018; Silva et al., 2017). The approaching labor often causes anxiety in the third trimester, and pregnant women are more anxious about their health and their babies' health (Pesonen et al., 2016).

**Education**

Several studies showed that the level of education of pregnant women was a number factor that affected the use of telehealth with ANC. The study showed a significant value (P <.00) with the most participants were students 729 students (60.3%) (Mo et al., 2018). The results of the similar study also showed (P<.001) with the most participants were students or education above 1052 participants (71.1%) (Gong et al., 2020). The different study showed that education had no relationship (P = .29) (Kingston et al., 2014).

The level of education of pregnant women affected the effectiveness of using telehealth. This study is in line with that education has a relationship with ANC service participation (Tk et al., 2012; Tarekegn et al., 2014; Tekelab et al., 2019). Pregnant women with low education have inadequate ANC health services (Tiruaynet and Muchie, 2019; Tran et al., 2012). Furthermore, educated women tend to be more aware of health, understand the use of healthcare services, and use information more efficiently than women who are not educated (Aziz Ali et al., 2020). Pregnant women who have a higher education have more knowledge obtained through various sources of information, including telehealth used.

**CONCLUSION**

This review literature identifies the main benefits of implementing telehealth with ANC for pregnant women’s mental health, such as early detection of mental health problems and the management of mental health problems, and the public well accepts the use of telehealth with good satisfaction. Income, education, age of pregnant women, and gestational age can influence telehealth
use's effectiveness. The existence of distance restrictions during the COVID-19 pandemic hampered ANC services. This review can certainly be used as information for healthcare providers to maintain access to the ANC services in the context of the COVID-19 pandemic through telehealth.

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